

TIGMI
MARRAKECH

A BRIEF HISTORY

Welcome to TIGMI.

TIGMI means “my house” in Tashelhiyt, a Berber language spoken in the Haouz Plain and the High Atlas.

TIGMI is situated 15 miles south of Marrakech in the Berber village of Tagadert El-Kadi.

TIGMI II is where you will find Reception upon arrival. The Bar, Restaurants, main pool and Yoga Terrace are located here.

TIGMI I is across the path. Here you will find The Hammam and Spa, the Weaver, the Yoga Studio and a further swimming pool.

The main part of the village was built in 1840 for the local Kadi (Judge), Issa Abou Mehdi. The name of the village is Tagadert el Kadi and Kadi is adopted as part of the surname of many of the villagers. Hussain the head waiter is part of the "el Kadi" family as are several other staff members. Today, Tagadert is home to over 1000 inhabitants. The children attend a small school in the nearby village of Oumnass, which you can see from TIGMI and is dominated by a big, white Kasbah (the film Hideous Kinky, starring Kate Winslet and released in 1998, was partly filmed there).

The original part of the hotel was constructed from four Berber Riads in 2001 using local craftsmen and methods.

In 2006, TIGMI was bought by the present owners and from 2007 to 2008, fifteen more rooms and suites were added, using the same traditional building techniques to create TIGMI II.

Whilst some of the features found in TIGMI would not typically be found in today's local homes, all the materials are traditional and, where possible, locally sourced. Most of the fabrics you will see at TIGMI (on the banquettes, cushions and wall hangings) have been woven by our Weaver Ahmed. In addition, the pottery is locally sourced, the ceilings are constructed from Moroccan Eucalyptus wood, the paths from stone sourced from the Ourika Valley and the walls are constructed from locally handmade mud blocks, then plastered in tadelakt.

We hope that you enjoy TIGMI's simple charm & natural beauty.

YOUR GUIDE TO TIGMI

This guide will help you find your way around, but if there's anything else you need, please do just ask.

RECEPTION

Our Managers, Majd and Rajia, are here every day from 8am to 7pm, & can usually be found in the Office. To contact the office by telephone, please call (+212) 652 963 460 (WhatsApp).

EXPLORING TIGMI

Our Reception and Office are located at TIGMI II, as well as the Winter Dining Room, the Private Riad, the larger of the two swimming pools, the outdoor Yoga Terrace and the Bar and Restaurant. TIGMI I is where you will find the Spa, the Weaver & the Yoga Studio. The gardens and courtyards are truly a delight and a wonderful way to while away the afternoon.

WIFI

Whilst we know most guests travelling to TIGMI switch off their phones, we do have WiFi. The password can be found on the Terrace & at Reception. Due to our remote location, the occasional fluctuations do occur. You will find the Terrace the best location for a strong WiFi connection.

OUT OF HOURS & SECURITY

We have a Night Watchman who watches over TIGMI every night. Should you require assistance, you can locate him by the main entrance of TIGMI I. For your safety, we recommend locking your room both when you leave and when you retire for the night, and using the in-room safe provided.

ROOM AMENITIES

We provide shampoo, shower gel, and body lotion from Les Sens de Marrakech in refillable bottles that are replenished daily. Should you wish to purchase these, they are available to purchase at the Reception.

Please note that a charge of 300 MAD will be applied to your account for any items taken from your room.

AIR CONDITIONING

We kindly ask that you refrain from leaving windows and doors open while your air conditioning unit is in use. Additionally, please remember to turn off the unit when you leave your room.

SAFES

Whilst we have complete trust in our staff, we advise guests to utilise the safe provided in their room to secure all money, valuables, and documents. Please note that TIGMI cannot accept liability for missing items.

BEDS

Your bed can be made up as either two singles or a king. Please contact Reception if you wish to change the setup. There is a turn-down service at night.

TAP WATER AND WATER BOTTLES

We recommend bottled water.

ELECTRICITY AND PLUGS

You will find an English plug socket in every room. The electrical current in Morocco is 220 volts. Should you require an adaptor, please contact Reception.

LAUNDRY

If you wish to use our laundry service, kindly place your clothes in the provided laundry bag along with the completed laundry form. Your laundry will be returned within 24-36 hours. Laundry collection typically occurs in the morning by our housekeeping staff.

Please fill in the laundry list provided in your Room Brochure.

FIRES

At TIGMI, most rooms have fireplaces and we will light a fire upon your request. Our night watchmen or one of our staff are always on hand to assist with this. TIGMI assumes no liability for any damage to you or your personal effects.

CATS

We kindly request guests to refrain from feeding any of the cats. If you feel particularly averse to having animals near you, please speak to the staff and we will do our best to keep them away from you.

DINING

Depending on the season and the weather, meals are either served on the Terrace or in the Winter Dining Room, and we are happy to make arrangements for you depending on your preference.

Please note that whilst smoking indoors is legal in Morocco, we ask guests to refrain from doing so in indoor communal areas. Thank you.

BREAKFAST

Breakfast is served between 8am and 11am outside on the Terrace, overlooking the pool. On colder days during the winter season, we occasionally serve Breakfast in the Winter Dining Room. For guests leaving before 8am, we can arrange for breakfast to be served early.

LUNCH

Lunch is served every day between 12pm and 3pm. We have an À La Carte daily menu & a specials menu. During the yoga season, we also offer a seasonal salad buffet.

DINNER

Dinner is served between 7.30pm and 10pm. It is a three-course set menu with after dinner tea or coffee, and costs 300 Dirhams per person. We can accommodate all dietary preferences. Please do speak to Reception about any requirements you have.

BAR

The Bar is open all day. If you have any specific requests, please let us know in advance, and we'll gladly accommodate you.

PICNICS

We can organise a packed lunch for you if you are planning a local or activity. Please contact Reception to make arrangements

THE HAMMAM AND SPA

The TIGMI Spa is tucked away in a secluded courtyard in TIGMI 1. Take a left at the pool through the large, old, wooden doors, past the Weaver & at the end of the courtyard you will find the Spa. Imane is our Head Spa Attendant & she speaks good English.

The Spa is open from 9.00am to 5.00pm. We encourage guests to pre-book their treatments a day in advance as the slots often fill up quickly.

HAMMAMS

A Moroccan Hammam is an ancient ritual to promote cleansing & relaxation.

The ritual starts by applying a thin layer of black soap all over your body then after resting for about 5 to 10 minutes it's followed by rinsing with lots of water. Then there is a choice of either exfoliation, or a body mask. Finally, you will bathe in the private hot pool.

PRICES AND BOOKING

We offer a variety of treatments using natural and homemade methods. Please contact Reception to book treatments & for further information. We also offer treatment packages with fantastic rates on all our treatments, please enquire at Reception for prices.

ACTIVITIES AT TIGMI

YOGA

The Yoga Studio & Yoga Terrace are free for guests to use. You will find mats, blocks, straps and other yoga equipment in the Yoga Studio in TIGMI 1. Please note, that the yoga areas are reserved daily when we have yoga groups, so please bear this in mind when planning your day.

GAMES AND BOOKS

You will find an array of games & books in the main Reception area. Please help yourself, and return them when you have finished using them. Thank you.

SWIMMING POOLS

We have two pools at TIGMI on either side. Children under 15 are not permitted to swim before 9.30am to avoid disturbance of our guests. The use of the pool is under the responsibility of each guest.

THE WEAVER

Our craftsmen, Ahmed, only speaks Berber & you will require translation by a member of management. Ahmed works on his loom most mornings & will take orders for fabrics and wall hangings. TIGMI can arrange shipment. Ahmed only accepts payment by cash

TOURS AND ACTIVITIES

There are so many wonderful trips to take from TIGMI, and we will help you with recommendations.

If you are interested in booking any of these tours or activities, please contact Reception and we can help you make arrangements.

We can also arrange transport for you and book you a guide for your trip, please contact us at Reception to discuss your plans.

MARRAKECH

The Souk and Jemaa el-Fnaa

The Majorelle Garden and the Yves Saint Laurent Museum

DAY TRIPS

- Visit the local Argan Oil Cooperative Trek through the Imlil mountains
- Ourika Valley Excursion
- Hiking around Lake Lalla Takerkoust The Ourika organic aromatic garden
- Touring the artisan workshops in the village of Tameslouht Exploring the archaeological site of Aghmat
- Day trips to Essaouira or the Atlas Mountains can be arranged

EXPERIENCES

- Horseriding
- Camel riding
- Hot Air Balloon ride
- Jet skiing at the lake
- Wakeboarding
- Paragliding
- Quad biking in the Agafay Desert
- Traditional Berber henna

CHECKING OUT

PAYING YOUR BILL

Please check out no later than 12 noon. If you would like a later check-out time, occupancy permitting, we will do all we can to accommodate you. Guests departing before 8a.m. are asked to settle their account by 5pm on the previous day.

TIGMI is cashless. Please settle your account by card. We regret we do not accept cash, personal cheques. American Express or Diners Card.

Any gratuities that you wish to leave may be in cash.

Any items found missing from your room will be charged to your account. If you have enjoyed your stay & wish to book a particular room for a return visit, do make your reservation before you depart.

BOARDING PASSES

Reception can print your boarding pass.

TIPPING

Tipping is completely at your discretion, but if you would like to leave a tip for the staff, please only do so by leaving money with the Manager as you check out. All tips are shared equally amongst the whole staff & are greatly appreciated.

AIRPORT TRANSFERS & TAXIS

We can arrange airport transfers and taxis to any other destination for you. Please ask at Reception. All taxi fares must be paid in cash.